

Surgical Information Packet

Dear Client

Your pet has been scheduled for an upcoming surgery in the near future. In our attempt to assist clients, we have put together this packet to make surgery day as easy and stress-free as possible.

In addition to this letter, we will also be forwarding an estimate and information letter to your email, along with a phone call the day before. On the day of the surgery we will require you to review and sign an Authorization/Estimate form. Different optional services will be offered, for example microchip, nail trims, etc.

The night before your pet's surgery we ask to:

- Withhold all food and treats after 8:00pm.
- Water may be left down after this time period.
- If you are currently administering any medications, vitamin, or injections, please withhold the morning doses unless otherwise instructed by the doctor.

Please make arrangements for your pet to be dropped off on the morning of the scheduled surgery between 8:15 – 9:00am, unless other arrangements have been made in advance. Authorization and Estimate forms will be reviewed and signed. At the time of drop off, our team will be happy to answer any questions or concerns. If needed the doctor may contact you at the number on the authorization form.

Our staff will then escort your pet to the surgical prepping area to wait for their surgery.

You are welcome to check up on your pet's status, however, we request that you allow plenty of time for your pet's procedure to be done. A phone call will be made to update you of how the procedure went and we will set up a given time when your pet may be able to be discharged. When you arrive to take your pet home you will be billed out first and then we will go over the discharge instructions verbally and give you a written copy. If you do not understand any instructions, please do not hesitate to ask us to go over them one more time. When completed we will bring your pet out for discharge.

We hope surgery day will be a pleasant experience. Remember, our team knows surgery can be an anxious time and we are always available to answer any and all questions concerning the upcoming procedure.

We look forward to serving you and your pet on their surgery day and years to come.

